

**Leader and Cabinet Office**  
**Cllr Zena Brabazon**  
Deputy Leader of the Council  
Cabinet Member for Children and Families  
Ward Councillor for Harringay  
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07 February 2020

Dear Parents, Carers and all Partners

**RE: SEND Transport Engagement**

Thank you to those of you who were able to attend one of our sessions on Special Educational Needs and Disabilities (SEND) Transport in Haringey. We have also received email representations from some of you who weren't able to attend the event for which we are very grateful. We held the event because we know that the transport service delivered to our children, young people and our families must improve and must improve quickly. Participants also made that very clear in their contributions throughout the day.

Through the open sessions and the focus groups we were able to engage and hear the views of a wide number of people – there were approximately 100 who attended across the day. We have much work to do but we are determined that there will be ongoing outcomes from our continuing engagement with you. We see this as the start of a joint process where we work with you to bring service improvements.

Our aim, at the event, was to hear directly from you, and thank for sharing your views. The depth and breadth of concerns about the service was substantial. We really appreciated the honesty and clarity which parents, carers, head teachers, governors and partners brought to the discussion. Experience and insights were shared, and there were many common issues raised.

We will be compiling a report on Wednesday's engagement which will summarise the feedback we received on the day; set out some short and longer term changes that will improve the service and also set out how we will engage further on transport and on wider SEND issues. To support this work we have engaged with a charity called Amaze who were selected by our Co-Production group and they will be working with us and with our community to widen our parent participation and ensure as many voices as possible are captured. Amaze's work will take around three months, finishing in early summer and we will keep you informed on progress.

As we said above, the event on the 5<sup>th</sup> marks the beginning of an ongoing conversation with you to ensure that your experiences of our services shapes those services looking into the future. Without your voices and your input we wouldn't be able to do this: thank you.

Best wishes



Cllr Zena Brabazon

Deputy Leader of the Council  
Cabinet Member for Children and Families



Ann Graham

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